

# **Reducing CIT Risk**

Lowers & Associates (L&A) has been widely recognized as a leader in the field of Cash-In-Transit (CIT) security and risk mitigation since 1980. Working on behalf of insurers and armored car companies, L&A has established itself as the go-to partner in this critical area of the financial services market.

L&A bases its approach on evaluation, consultation, and hands-on service, which has developed into distinct programs that dovetail into a collaborative global risk mitigation platform. L&A's core services include:

Risk Assessment | Audit | Investigation | Compliance

# **Risk Assessment**

Operational assessment at the street-level is the first step in identifying and mitigating CIT risk. L&A combines a structured criteria set built upon industry best practices, with experience-based flexibility that takes into consideration the unique operational challenges faced by each company. The result is an in-depth assessment report that quantifies operational risks and provides detailed recommendations to mitigate those risks.

The second step is internal policy compliance assessment. Many CIT companies have risk mitigation policies in place, but don't have the internal resources or expertise to evaluate compliance levels and identify deficiencies. L&A assesses internal compliance through a review process that provides a neutral expert evaluation for companies that already have a proven and aggressive risk mitigation program in place. A formal report is developed and presented to illustrate areas in which compliance is sufficient, and areas in which deficiencies need to be addressed.





### Consultation

Risk and compliance assessments provide a baseline view for a specific point in time. Business continuity strategic consultation takes risk mitigation to the next level by developing:

- Effective policies that take into consideration current circumstances and potential for future regulation and compliance requirements changes.
- Operational procedures that combine established industry best practices with specific standards that are dictated by an individual company's unique requirements.
- Managerial risk mitigation strategies and tactics that take into consideration that company's overall goals and objectives.

Consultation of this nature is grounded in L&A's extensive, multi-national experience in serving the CIT industry. Through partnership with L&A, CIT companies around the world have been able to reduce losses well beyond the direct costs of assessment and implementation.

# **Proven Solutions**

- 25+ years of Cash-In-Transit industry experience
- Expert evaluation and assessment reporting
- Strategic approach to risk mitigation program development
- Ongoing service that ensures long-term success
- Immediate action when time is of the essence

## Hands-on Service

While assessment and consultation provides a firm risk mitigation foundation, L&A doesn't stop there. In order to close the loop in its global risk mitigation platform, L&A also provides hands-on services that maintain operational discipline and guide our partners through troubled times:

#### **Vault Audit and Confirmation**

Ensures correct balances and strict adherence to internal controls.

#### **Operational Surveillance**

Includes covert video surveillance, review, and reporting of key safety and security performance areas of custodian, guard, and driver operations.

#### **Claims/Loss Investigation and Recovery**

Immediate response to assess loss, collect, and preserve critical documentation, obtain statements, and quickly begin to mitigate losses and recover assets.

### **Business Continuity Planning**

Comprehensive planning to prepare for multiple scenarios, keeping you up and running.

#### **Information Technology Security**

Hardware/software policies and procedures that protect your information and your business.

Overall, L&A's global risk mitigation platform provides comprehensive service to the CIT industry by assessing risk and internal compliance, providing strategic consultation, and delivering hands-on service to maintain program adherence. And, when needed, L&A takes immediate action when only rapid expert intervention will suffice.



